



## Finnish Journey - Approach and Experiences to Integrated Project Delivery



- 78 000 km Roads
- 6 000 km Railways
- 8 000 km Coastal Fairways
- 8 000 km Inland Fairways

# AGENCIES

#### Transport Infrastructure Agency

Management of state transport infrastructure

#### Transport and Communications Agency, Traficom

Official functions in the transport and communications sectors

#### Meteorological Institute

Weather, sea and climate services

# COMPANIES

#### Traffic Management Finland Ltd

Traffic control and management services

Finrail Oy

Air Navigation Services Finland Oy

Vessel Traffic Services Finland Ltd

Intelligent Traffic Management Finland Ltd

#### Finnish Broadcasting Company, YLE

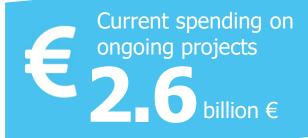
Public service media company

#### Cinia Ltd

Network, cloud and software services

### Infrastructure provides a platform for growth













## My key points will be



- FTIA set strategic goals 2011
- Why Integrated project delivery (IPD) and Lean Construction for construction projects
- To create IPD-culture, brave owner organizations and owner people are needed as far as great dialogue with the construction industry
- IPD-projects create great results
- Focus on people, challenge and educate them
- Co-operate with research institutes

## **Short History of IPD & Lean Construction** in Finland



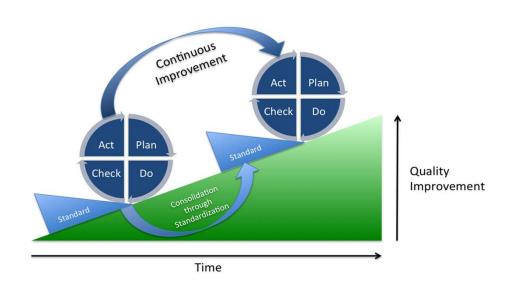
- 2006-08: LCI comes to Finland
- Some studies of Australian Project Alliance
- Some understanding of Lean principles and IPD's
- Establishing LCI Finland
- 2009: LIPS Karlsruhe, Germany
- Introducing Project Alliance
- EU-legislation challenge public procurement
- 2010: LIPS Washington DC
- 1st Joint LCI R&D Project 2010-2012 (3 M€)
- 2011 LIPPI Brisbane, Australia
- 2 Project Alliances
- PATINA research and development project, Technical Research Centre of Finland
- 2012: LIPS Tampere, Finland
- 4 Project Alliances
- 2013: LIPS Nottingham, UK
- 6 Project Alliances + some hybrids
- 2nd Joint LCI R&D Project 2013-15 (4,5 M€)

- 2014: LIPS Berkeley, USA
- 16 Project Alliances + 4 IPD Projects
- 1st Public Sector R&D Project 2014-16 (11 pilot Projects)
- 2015: LIPS Barcelona, Spain
- 34 Project Alliances + several IPD Projects
- 2016: LIPS Elsinore, Denmark / LCI Berkeley
- over 40 Project Alliances + more coming
- 1st Lean Production R&D Project 2016-18 (0,7 M€)
- 2017 ILCC Chennai, India / LCI Anaheim
- over 60 Project Alliances + IPD Projects
- 2nd Public Sector R&D Project 2017-19 (12 pilot Projects)
- 20 participants in Anaheim from Finland
- 2018 LIPS Berkley
- First ICT Alliances
- Over 70 Projct alliances total
- 2019
- Publication of new Alliance Contracts and Guidelines

#### THEME 1



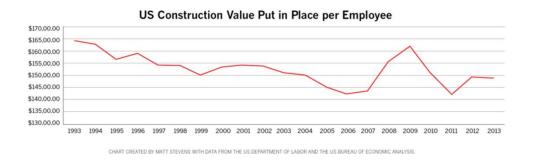
# Why Integrated project delivery (IPD) and Lean Construction for construction projects?





## FTIA Strategic Targets to use Lean & IPD







- To change the culture into a more open and trusting way of working
- To improve the customer satisfaction for end products – faster, better quality and cheaper
- To develop innovativeness and knowledge
- We do believe there is huge potential, which is connected to the way of acquiring services and cooperating during the project



## Working day consideration



#### Managing projects having risks and contingency

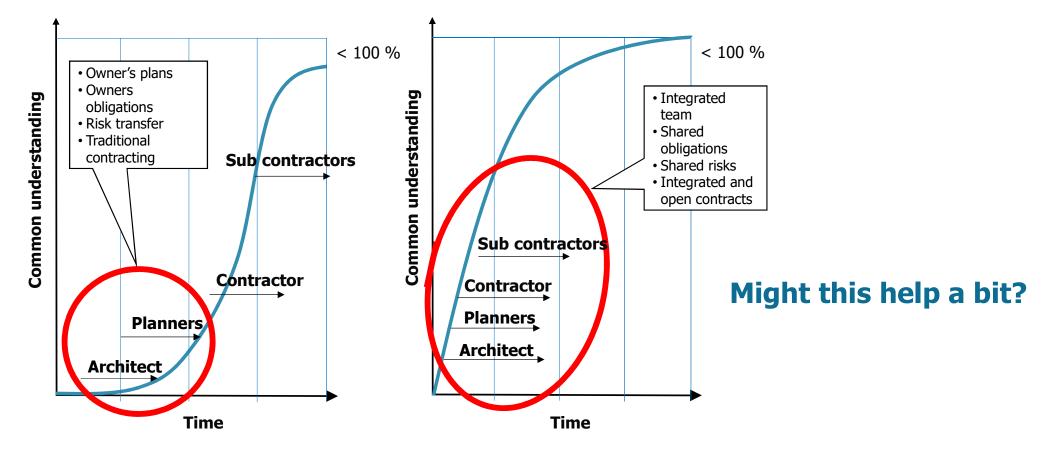
- Who are pricing risks? Who are bearing risks?
- How I am able to get different parties to collaborate together?
- How do I ensure, that different parties optimize the whole instead of optimizing their own (suboptimizing)?
- How do I create an project organization which deliver transparent information?
- How can we add value for money and customer?
- How can we eliminate waste and focus more on people?



Owner's consideration

## **Early involvement**





## Alliance Contracting in a nutshell





#### Project Alliance is a project delivery system

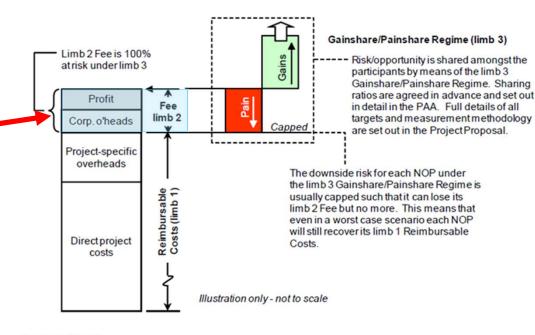
**Multi-party** contract based on a joint contract between the key No roles and applied actors to a project duties defined in the contract whereby the parties assume joint responsibility for the design and The owner is construction of the project part of the to be implemented through a organisation Pains and gains joint organisation are to be shared and where the actors share both positive and negative risks related to the project **Open books** principle is and observe the principles of information 'No fault followed accessibility no blame' culture in pursuing close cooperation

## Alliance and European Union procurement legislation

#### **According to the EU directives and Finnish legislation:**

- The price should be used, when contracting authority is making comparison of tenders
- Two possible selection criterias:
  - The lowest price, or
  - the most economically advantageous tender (so-called quality and price)
- In Alliance, the limb 2 will be used as a price element.
- Contracting entities should write out justifications for every comparison criteria

The European commission rejected claim against using Alliance Model September 2013



Project Alliancing Building on the Australian experience – May 2010 Helsinki

## Lean thinking in IPD projects...



- Last planner System through the supply chain
- Caves/BIM/VDC (CAVE = Computer assisted virtual environment)
- Big room environments
- Target Value Design/Delivery
- Problem solving tools and methods
- Continues improvement
- Prefabrication
- A3 reporting
- Takt time production has also started

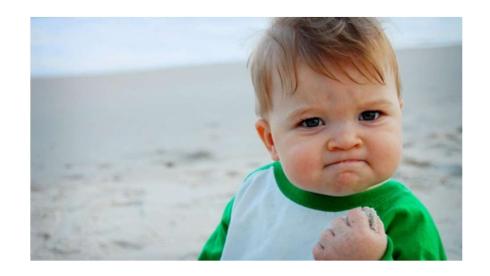






## ...Leads huge Cultural change!





#### THEME 2



# To create IPD-culture, brave owner organizations and (owner) people are needed as far as deep dialogue with the construction industry

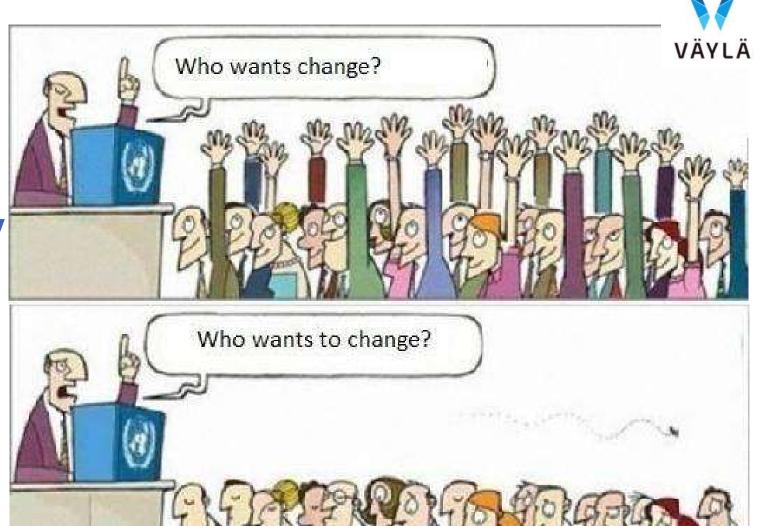






If you want a change, you need somebody to kick it off !!!

gome me/ZGIJZGL



## First Pilot Projects 2011-12

VÄYLÄ

- Liekki-project (Railway renovation), Finnish Transport Agency
- Tampere Tunnel, City of Tampere, Finnish Transport Agency
- Vuolukiventie campus renovation, *University of Helsinki, Center for the Premises and Facilities*



Alliance documents from Austaralia apply to EU legislation







## **3000 M€ projects in 8 years**



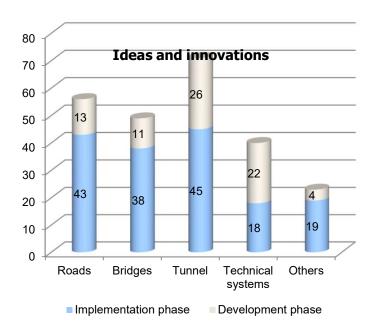
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16 Yliopistonkatu 4 peruskorjaus	25	1	1		1	1				1	1																		
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### THEME 3



## IPD-projects create great results





## **Tampere Tunnel Alliance project**



#### **Project**

- 2x one-way 2,3 km road tunnels
- Target cost 180,3 M€ + owners risks (eg. polluted soil)
- Development period (in Alliance) July 2012 September 2013
- Implementation period October 2013 completed 2017

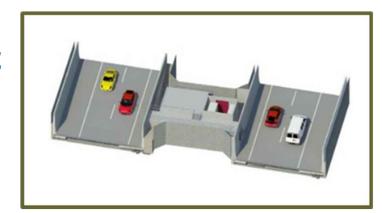
#### Idea

- Forming alliance with <u>two Owners</u> City of Tampere and Finnish Transport Agency
- Improving Big Room activity and practices

#### **Impacts**

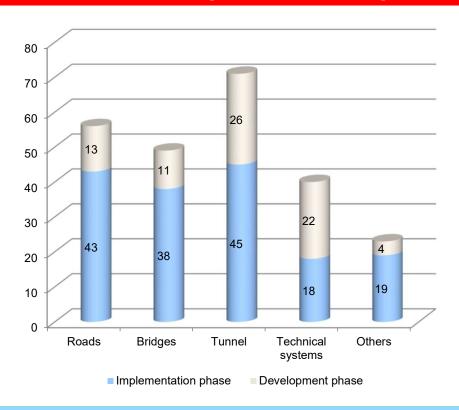
- Designing the project to client's budget from 220 M€ to 195 M€
- TVD-process was successfully applied in the project
- Successful Big Room activity
- Major innovations
- Delivered six months ahead and under budget
- All KRA's exceeded





#### What has been achieved & Lessons learnt

## More than 200 ideas → More than 30 innovations (VfM over 20 M€)



Technology groups have taken the responsibility to develop the ideas

- Clear evidence of innovation promotion, but ideas have to be systematically developed into innovations
- Less waste with internal processes since Alliance can define, plan and prepare what is best for the project
   right things in the right time
- One and only Big room is a must
- Rather unanimous decision making is not workshop than a meeting
- Quick and a problem even with 5 parties in an Alliance
- You get what you measure (KRA)

## **Helsinki Airport Terminal**

## VÄYLÄ

#### **Project**

- 300 M€ Terminal Expanding Investment
- Renovation of 157.000 m<sup>2</sup> + 25.000 m<sup>2</sup> of new passenger and baggage facilities + 9 gates for widebody jets
- Alliance members: Finavia, ALA Architects, HKP Architects, Ramboll Finland and SRV (Construction)

#### Idea

- The best Project Alliance in Finland & Lean everywhere
- 50 % increase in passenger and baggage handling capacity



### THEME 4



## Focus on people, challenge and educate them





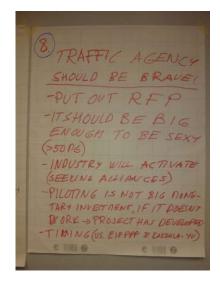
# Changing culture is the issueBuilding trust, trust, trust



#### Dialogue with the industry

- Started in May 2010
- General Information of the pilot projects in September 2010
- Workshop with the industry in November 2010. Focus on commercial framework and selection criteria
- More workshops during the selection processes in every project









### **Selection of Service Providers**



Selection of most suitable parties to build up an integrated team with an owner - to design and execute project and reach owner's targets

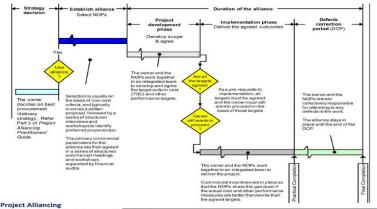
and high performance

#### **Process**

- Competitive tendering process
- Non cost selection criteria

#### Selection criteria

- Technical, financial and management capacity
- Understanding and commitment to the Alliance way of doing business
- Lean processes
- Tests and exams
- Margin / Fee



110 Helsinki Silde 17		Weight									
	Evaluation criterion	Sta	age2	Stage3							
		total	sub	total	sub						
A.	Capability	100 %		75 %							
A1.	Project implementation plan and organsation	25 %		10 %							
	A1.1 Project implementation plan and organisation		25,00 %		10,00 %						
A2.	Track Record	35 %		10 %							
	A2.1 Track record in Key Result Areas		25,00 %		10,00 %						
	A2.2 Learning from mistakes		10,00 %		no evaluation						
A3.	Value for Money	40 %		30 %							
	A3.1 Setting the target outturn cost		25,00 %		15,00 %						
	A3.2 The budjet critique		15,00 %		15,00 %						
A4.	Alliance ability and leadership	0%		25 %							
	A5.1 Alliance understanding and demonstrated		no evaluation		25,00 %						
	leadership capabilities										
В	Price			25 %							
B1	Fee %	•	no evaluation		25,00 %						
	A+B Total	100,00 %		100,00 %							

## **Big Room Concept – Continuous Improving**



## Shared workspace for all parties Cooperation and collaboration

- Owner + designers + contractors + suppliers
- Stakeholders
- Information and data sharing

#### **Building of Trust**

- Open books
- Transparency

#### **Commitment on continuous improvement**

- Last planner
- Target value design etc.

Best for the project Value for a money





# Group projects 2014-2019 for Owners - learning, coaching, dialogue



#### 2014-16 Project level



#### **Foundation**

- 11 Public organizations
- 11 Pilot Projects
- IPD Procurement
- IPD Agreements and commercial models
- IPD phases
- Lean principles and some tools

#### 2017-19 Organization level



Producing value and improving productivity

- 13 Public Organization
- 13 Projects
- Building new culture
- Challenging and educating people
- Lean processes and tools
- Creating value and reducing waste

#### 2020 -Industry level



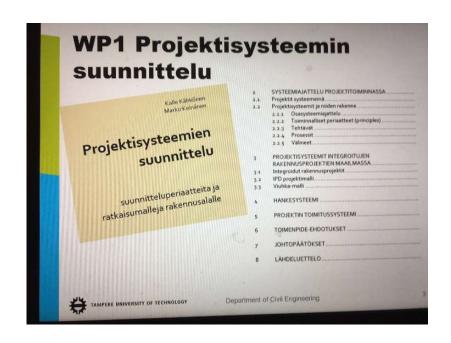
#### **#1** in Using Integrated Projects

- New strategies
- New business models and opportunities
- Focus to operational and lifecycle value
- Something we have not seen yet

### THEME 5

## VÄYLÄ

## **Co-operate with Research institutes**





## Why LCIFIN research projects?



- We believe that Lean methods and Lean Construction are powerful philosophies and give us theoretical and practical platform to develop the whole industry
- We need forums where we can study together and share common understanding and lessons learnt
- We need to bring <u>academy and industry closer</u> to each other
- We need participants who represent the whole value chain. We can across the borders in joint R&D projects





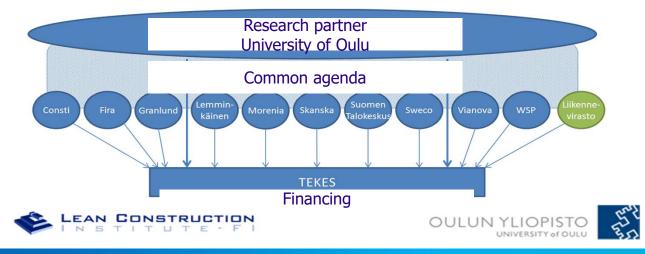


## **LCIFIN** Research Projects



- ✓ LCI1 & LCI2
- √ 12 organizations
- ✓ Financing 8,0 M€
- **✓ Duration 2010-2015**





## **Academic research**



Research and papers	Number
Doctoral thesis	4
Master Thesis	30-40
Lower academic thesis	30-40
Scientific articles	10-120
Conference papers	several dozen
Presentations	> 100



# RAIN- Project (Integration in Construction)





























- 2,5 years joint program-> October 2018
- Five themes
- Joint R&D budget 450 000 €
- Companies together over 2 M€

## Not the best players – but the best Team!





## Not the best players – but the best Team!





- The RIL Project of the Year in Finland 2016
- The IPMA
   Project of the
   Year in Finland
   2017
- The IPMA
   Global Project
   of the Year
   2018

## My key points again...



- Why Integrated project delivery (IPD) and Lean Construction for construction projects
- To create IPD-culture, brave owner organizations and owner people are needed and great dialogue with the construction industry
- IPD-projects create great results
- Focus on people, challenge and educate them
- Co-operate with research institutes



